



Risk...

What Risk?

intergenerational workforce.

2004 DPA Fall Conference

October 22

7:30 am – 4:00 pm

The Arvada Center for the Arts & Humanities

Join us for a day of dynamic speakers and exciting workshops. Learn the many ways our decisions – or lack thereof – can affect the bottom line, and learn concrete ways to mitigate the potential for loss.

Internationally renowned author and speaker, Claire Raines, will give the keynote address. Her most recent book *Beyond Generation X: A Practical Guide for Managers* provides excellent tips, tools and techniques for managing an intergenerational workforce.

Please indicate which workshop you will attend in each session:

REGISTRATION FORM

NAME: _____

DEPARTMENT/DIVISION: _____

PHONE: _____ FAX: _____

EMAIL: _____

VEGETARIAN LUNCH: _____

(Please indicate if you would prefer a vegetarian lunch.
Thank you.)

COST IS ONLY \$40.00 PER PERSON
(INCLUDES ALL CONFERENCE MATERIALS & LUNCH)

If paying with an IT Document through COFRS, send a copy of the IT YYY document set up to agency AQF. Fax to 303-866-2021 and please be sure to provide the Accounting Contact at your department and his or her phone number.

ACCOUNTING CONTACT: _____

PHONE: _____

If paying by check, please make your check payable to State of Colorado, and mail directly to:

Department of Personnel & Administration
Division of Human Resources – Risk Management
1313 Sherman, Rm 122
Denver, CO 80203
Attn: Judi Karg

PAYMENT IS DUE PRIOR TO CONFERENCE

CREDIT CARDS ARE NOT ACCEPTED

CANCELLATIONS NOT ACCEPTED AFTER OCT 13

DEPARTMENT WILL BE CHARGED FOR NO SHOWS

REGISTER ONLINE AT WWW.COLORADO.GOV/DPA/DHR

SESSION I

A. RESOLVING CONFLICT: MOCK SETTLEMENT MEDIATION

Joe Epstein of Conflict Resolution Services will take you through a mock mediation meeting that focuses on settlement of a state liability claim. Learn what to expect from the other party and opposing counsel when you become involved in settlement negotiations.

B. KEEPING UP ON WORKERS' COMPENSATION

Representatives of Pinnacol will present new legal issues facing employers and injured parties and provide other current information related to management of claims.

C. Domestic Violence & The Workplace

The effects of domestic violence ripple out from the home. Kristina Matkins will provide powerful insights on how the effects of domestic violence ripple out from the home and into the workplace.

SESSION II

A. CRISIS COMMUNICATIONS

CDOT Public Information Officer Stacey Stegman will lead this workshop about how to communicate in the face of a difficult situation. What do you say? When do you say it? and Why?

B. The Mysterious "Black Boxes"

Manufacturers are installing recording devices in most new vehicles, an issue of which most motorists are unaware. Who is able to obtain the information and how can it be used? Is this a violation of a driver's right to privacy and are there other issues to consider?

C. USING HEALTH BENEFITS WISELY

Dr. Lisa Latts of Anthem will present on the growing trend in the health care industry toward consumer-driven products, and how health care consumers can make better decisions about their benefits.

SESSION III

A. THE MUMMY'S CURSE

Mold is a "growing" concern for property owners and managers and can present health hazards to individuals. Get the details on insurance coverage, prevention techniques, and see a live "mold dog" in action.

B. Employee Issues and Risk Minimization

Make the right choices early and avoid litigation. Vince White of the Attorney General's office will provide critical information about how to safeguard yourself and your agency in handling sensitive employee issues.

C. THREAT ASSESSMENT TEAMS

C-SEAP Counselor Jon Richards, PsyD., will offer participants tangible ways to recognize potential employee threats and create the infrastructure to help protect your organization and its employees.